# Learn about other DSHS services www.dshs.wa.gov



Community Partnership Program

Learn about online services and/or become a Washington Connection partner to connect your customers to vital services at:

www.washingtonconnection.org Click on: Community partner resources



Basic Food Employment and Training

Learn about Basic Food Employment and Training (BFET), employment readiness opportunities for your customers! Search for BFET at:

www.dshs.wa.gov



#### Schedule an event!

Contact the Mobile CSO to schedule a mobile office for an event in your community.

We appreciate community partners who assist us by publicizing events in order to connect as many people as possible to DSHS services. Mobile CSO event flyers are provided to the event partner and distributed to any other public and private organizations who are willing to support our outreach efforts in their community.

Examples of Mobile CSO Community Events and Partners: Housing authorities, libraries, job fairs, public health clinics, temporary labor centers, senior centers, homeless shelters, grocery stores, churches, schools, colleges, food banks, resource centers, health fairs, and other community events

Mobile CSO events are not limited to regular DSHS business hours.

#### CONTACT US

Mobile CSO 1120 N. Edison St. Kennewick, WA 99336

Phone: (509) 734-4117

Email West CSO: CSDMobileCSOW@dshs.wa.gov Email East CSO: CSDMobileCSOE@dshs.wa.gov

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Transforming lives

DSHS 22-1430 (Rev. 8/17)

## DSHS WASHINGTON STATE DEPARTMENT OF SOCIAL AND HEALTH SERVICES

# MOBILE COMMUNITY SERVICES OFFICE



### **Transforming LIVES** OOO Medical Assistance Child Care Subsidies

The DSHS Community Services Division implemented the Mobile CSOs as part of its focus on streamlining access to vital safety net programs.

#### Statewide Access

There is one Mobile CSO located on each side of Washington State. Each mobile office focuses on the unique needs of its geographical area, delivering services and outreach to under-served communities. They also provide a strategic opportunity to get support to working families in rural areas, our aging citizens and the homeless.

#### **Full Service**

Each vehicle is a fully functional Mobile Community Services Office, equipped with all the amenities found in any of the 52 stationary Community Services Offices across the state. The Mobile CSOs include a wheelchair lift, five semiprivate interview areas, a reception area that accommodates up to six persons, and a sun shade for protection from the elements outside.

#### **Community Focus**

By partnering with public and private organizations in Washington communities, DSHS

#### **Easy Access to Help**

The two teams of experienced program specialists schedule and advertise events in collaboration with community partner agencies. They also drive the Mobile CSO to scheduled events around the state where they accept and process applications for Basic Food, Cash, Medicare Saving Programs, Medicaid relatable to SSI, and they facilitate the application process for the Child Care Subsidy Program. They conduct eligibility interviews, verify eligibility factors and authorize benefits to eligible households. Many times applicants can get their benefits the very same day.

#### **Disaster Recovery**

The Mobile CSOs also respond to communities affected by disaster. These offices ensure people can access regular DSHS assistance programs such as Basic Food. They can get benefits replaced for food lost in the disaster and apply for any disaster benefits that may be activated.





